

INTERNET ACCESS DS3 Services

HIGHLIGHTS

End-to-End Nationwide Infrastructure — Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility your business needs.

Complete Services Portfolio — We offer a full range of business broadband, MPLS, VPN, and security services.

Superior Customer Support — Our friendly technical experts respond quickly and efficiently 24/7/365.

Deliver Peak Broadband Speeds and Unsurpassed Reliability With Global Capacity DS3 Service

More and more businesses are seeking high-bandwidth Internet solutions for corporate data access, WAN connectivity, and performance-intensive applications. A DS3 (T3) connection provides maximum performance and service availability backed by superior service level agreements and an expert customer support team.

MISSION-CRITICAL INTERNET ACCESS. Achieve new levels of performance with four symmetrical speed options from 20 Mbps to 45 Mbps. DS3 service delivers the bandwidth capacity your business needs to grow, and we go the extra mile to ensure a great experience – from site surveys and installation to maintenance.

SERVICE LEVEL AGREEMENTS. We stand behind your DS3 service with an aggressive service agreement (SLA) that includes Mean Time To Repair (MTTR), installation interval, and data delivery targets.

PROFESSIONAL INSTALLATION. Our experienced support agents are available around the clock to answer any questions that arise. We can even dispatch repair technicians after hours, on weekends, and on federal holidays to keep your business operating.

24/7/365 SUPPORT. Our specialized team of DS3 support experts provides a fast response whenever you need it. We can even dispatch repair technicians after hours, on weekends, and on federal holidays to keep your business operating.

DS3 Services

BENEFITS

- Extreme Speed
- Reliability
- Expert Support
- 24/7/ 365 Support
- Industry-Leading SLAs

Features	Details
Connection	Industry standard DS3 loop— not multiple T1 lines.
Speed	Full and Fractional DS3 up to 45 Mbps
Service Level Agreement	The following service level targets are financially backed by available invoice service credits: <ul style="list-style-type: none"> • Mean Time To Repair (MTTR) • Data delivery • Installation interval within 30 calendar days for 1.5 Mbps or 3.0 Mbps
IP Address	Choose either network address translation (NAT) with one fixed public IP address and 253 usable private IP addresses, or five fixed public IP addresses. More IP addresses are available for an additional fee.
Equipment	Cisco 2821 ATM WAN router with 2 LAN ports and a single T3/E4 ATM port. A one-year warranty is included. Customers may reuse an existing Cisco 2821 router, provided it is a like configuration.
Installation	Professional installation of DS3 service includes two technician visits: <ul style="list-style-type: none"> • Site survey appointment—Once an order has been booked and approved, a technician will visit the customer site to determine cabling requirements and where the CPE should be installed. • Installation appointment—A technician will perform needed inside wiring, install equipment, and verify the service.
Support	Expert DS3 support team available 24 / 7 / 365, even on weekends and holidays.
Account Management	The online management tool makes it easy to check your order status, update your account, and pay your bill at any time.
Availability	DS3 service is available in select areas throughout the country. Check with a sales representative for exact locations.

About Global Capacity

Global Capacity is the leading connectivity as a service company that improves the efficiency and reduces the cost of data network services globally. Through its One Marketplace, the company brings together customers and suppliers through automated platforms that provides ubiquitous network solutions delivering on its brand promise of Connectivity Made Simple. Global Capacity delivers its innovative solutions to telecommunication carriers, managed service providers, system integrators, and enterprise customers globally.

For more information about Global Capacity and data network connectivity solutions, visit www.globalcapacity.com or email solutions@globalcapacity.com.

Service is not available in all areas and is provided subject to Global Capacity's standard Terms and Conditions